



STATE OF DELAWARE
PUBLIC SERVICE COMMISSION
861 SILVER LAKE BLVD.
CANNON BUILDING, SUITE 100
DOVER, DELAWARE 19904
TELEPHONE: (302) 736-7500

October 23, 2019

VIA DELAFILE AND ELECTRONIC MAIL

Ms. Martha Lopez
Spark Energy, LLC
12140 Wickchester Ln.
Suite 100
Houston, TX 77079

**Re: IN THE MATTER OF PERIGEE ENERGY, LLC FOR A NAME CHANGE TO
SPARK ENERGY, LLC (SUBMITTED NOVEMBER 14, 2017 AND FILED ON
JANUARY 31, 2018) – PSC DOCKET NO. 18-0011**

Dear Ms. Lopez:

On October 3, 2019, you were contacted by Ms. Samantha Hemphill regarding a complaint received by Staff of the Delaware Public Service Commission (“Commission Staff”) regarding the marketing tactics of Spark Energy, LLC (“Spark”). Ms. Hemphill reminded Spark that 26 *Del. Admin C.* §3001, the Commission’s Rules for Certification and Regulation of Electric Suppliers (the “Supplier Rules”)¹ were updated in 2017 to require Electric Suppliers to provide marketing materials to Commission Staff. Additionally, Ms. Hemphill requested that Spark submit its sales script.

Section 11.5.2 of the Supplier Rules provides as follows:

Advertising materials targeted for Residential or Small Commercial Customers shall be made available upon request of the Commission or DPA in the event of a formal or informal complaint or investigation.

As of October 23, 2019, Commission Staff has not received the requested sales script. Therefore, Commission Staff requests that Spark provide its marketing materials, including the script used for telemarketing solicitations, by **November 6, 2019**. The materials should be submitted through the Commission’s electronic filing system, DelaFile (<https://delafile.delaware.gov>) as a subsequent filing under docket 18-0011. I also ask that you provide the materials to me via email at malika.davis@delaware.gov.

¹ Unless otherwise noted, all references to capitalized terms are set forth in the Supplier Rules (<http://regulations.delaware.gov/AdminCode/title26/3000/3001.pdf>).

You may contact me at (302) 736-7521 should you have any questions, or if I can be of any assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Malika Davis". The script is cursive and fluid.

Malika Davis
Regulatory Policy Administrator

cc: Samantha Hemphill, Ombudsman for the Public Service Commission